

How to Self-Register for CAG Printing and CAG Copy&Paste.

Access the VPN Self Registration portal, MUST BE LOGGED INTO CAG First.

VA Citrix Remote Access

When logging into this system you agree to the following:



You are accessing a U.S. Government information system, which includes:

- (1) this computer,
- (2) this computer network,
- (3) all computers connected to this network, and
- (4) all devices and storage media attached to this network or to a computer on this network.

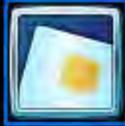
This information system is provided for U.S. Government-authorized use only. Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties. By using this information system, you understand and consent to the following:

You have no reasonable expectation of privacy regarding any communications or data transiting or stored on this information system. At any time, the government may for any lawful government purpose monitor, intercept, search and seize any communication or data transiting or stored on this information system. Any communications or data transiting or stored on this information system may be disclosed or used for any lawful government purpose.

If you have any further questions regarding Citrix Remote Access and associated resources, please contact the VA Service Desk at 1-916-892-7460 (option 1) or via email at NSDSecurity@va.gov

Domain\Username:

Password:

[Click here to use PIV:](#) 

THEN FROM THE DESKTOP IN CAG, GO TO INTERNET EXPLORER (IE)

TYPE OR COPY THE LINK (URL) INTO IE WITHIN THE CAG DESKTOP.

VPN Self Registration - <https://vpnportal.vansoc.va.gov/SelfService/default.aspx>

Step 1

Computer Type(s):

Please press the Control (Ctrl) key to select multiple computer types

Cleveland, OH 44199

- Corporate Owned Equipment
- DoD Furnished Equipment
- Non-VA Federal Government Furnished Equipment
- Personally Owned Equipment
- State Government Furnished Equipment**
- VA Government Furnished Equipment

Save Updates

ISO Information:

Name	Phone	Email
Kevin Crupper	(216) 522-3530	Kevin.Crupper@va.gov
Robert Hall	(216) 522-3530	Robert.Hall7@va.gov

ONE-VA VPN Access:	Disabled
SMC Access:	Disabled
RESCUE Access:	Enabled
GFE MOBILE Access:	Disabled
CAG Access:	Enabled
CAG Farm:	REGION 5 (VBA)
CAG Printing Status:	Not Yet Requested
CAG Copy and Paste Status:	Not Yet Requested
Remote System Admin (RESCUE)	<input checked="" type="checkbox"/>

Request CAG Printing and Copy and Paste

Select - **Request CAG Printing and Copy Paste**

Step 2



Office of Information Security
Network Security Operations Center
Remote Access Self Service Portal

You must select a justification for each requested access type.
I am requesting access for the following: *(Please note all fields are required.)*

Access Type:	Justification:
<input checked="" type="checkbox"/> Printing	Veteran Service Organization
<input checked="" type="checkbox"/> Copy and Paste	Veteran Service Organization

Step 3



Office of Information Security
Network Security Operations Center
Remote Access Self Service Portal

Please acknowledge if you will be printing any of the following: *(Click on the link to view a detailed description of each term.)*

Protected Health Information (PHI)	Yes	*
Sensitive Personal Information (SPI)	Yes	*
VA Sensitive Information/Data	Yes	*

Please acknowledge if you will be copying and pasting any of the following: *(Click on the link to view a detailed description of each term.)*

Protected Health Information (PHI)	Yes	*
Sensitive Personal Information (SPI)	Yes	*
VA Sensitive Information/Data	Yes	*

Step 4

Office of Information Security
Network Security Operations Center
Remote Access Self Service Portal

Additional comments regarding your specific printing requirements: *

Support Veterans with Claim processing.

Additional comments regarding your specific copy and paste requirements: *

Support Veterans with Claim processing.

Previous Next Cancel

Step 5

Office of Information Security
Network Security Operations Center
Remote Access Self Service Portal

Confirm Your Supervisor: Laurence Zietlow *

Printing Terms and Conditions:

Users requesting the ability to externally print via the Citrix Access Gateway (CAG) are required to follow applicable VA security, storage, and disposal standards outlined in [VA Handbook 6500](#) and [VA Directive 6371, Destruction of Temporary Paper Record](#). Questions regarding proper storage and disposal of paper records should be directed to your ISO and Privacy Officer. Users should not request the ability to print any VA information without ensuring that proper storage and disposal standards can be met. By clicking the accept button below, you acknowledge your obligation to properly store and dispose of the printed material.

I Accept *

Submit

Previous Next Cancel

Confirm Your Supervisor: YOU MUST CHOOSE Laurence Zietlow.